

General Terms and Conditions Information for Premium Tours, Low Cost Tours and Small Group Tours.

Bookings and Conditions

To confirm your reservation, a deposit of \$400 per person is required. Balance of payment for your holiday is to be paid 42 days prior to departure.

The operator reserves the right to accept waitlist clients in place of applicants failing to finalise within the prescribed time.

Prices and Concessions

Prices are quoted in New Zealand Currency, include GST and supersede all prices previously advertised. Please check the exact price of your tour at the time of paying balance. A Group concessions for ten or more adults are available.

Rail prices are subject to change from time to time.

All prices are valid subject to Government, hotel and fuel surcharges.

Escorted touring: Children 6-15 years, are entitled to the child price off the adult coach content price plus relevant air, rail or sea Price (unless stipulated otherwise).

Concession Card Holders: Prices apply to all Australian and New Zealand pensioners (refer to each price box for discount amount).

Solo Travellers

If you are travelling alone on an Escorted Tour and do not wish to pay the single supplement, we will ensure that you share a room with a person of the same gender. If we fail to match you, we'll provide the single room at no extra cost. Please request at time of booking. Does not apply to Small Group Adventures.

Triple Rooms

In triple share rooms, the third bed may be a 'foldaway', 'sofa bed' or 'rollaway'.

Cancellations and Amendments

Cancellation fees will be levied relative to the amount of notice given:

Days Notice	42 or more	7-41 days	1-6 days	Day of Departure
% of Price	Loss of Deposit	20% Plus your Deposit	50% Plus your Deposit	100%

Modification to a confirmed booking may incur a \$55 per person amendment fee.

Illness or Absenteeism

In the event of your withdrawal from a tour after commencement for reasons of illness, you must obtain a medical certificate in support of any insurance claim. We regret that no refunds can be made for absences from a tour, including but not limited to missed meals or sightseeing. We make no representation or guarantees concerning reimbursements of funds paid by you under any insurance claim.

Internet Airfares

Please note that AAT Kings does not incur any liability for airfares purchased by travel agents or clients online via the internet. In the unlikely event that a tour is cancelled, AAT Kings cannot be held responsible for airfare conditions when the airfare is purchased via the internet with companies other than AAT Kings. All such risk, loss and expense must be borne by the travel agent or client.

Tour Participation

Children 5 years of age and under are ineligible. Children under 18 years of age must be accompanied by an adult. Clients with disabilities are welcome on tours providing they are accompanied by an able-bodied companion and do not require special assistance from personnel. AAT Kings reserves the right to refuse to carry anyone if it is felt the individual cannot cope with the requirements of coach tour travel and who may require services and facilities that AAT Kings cannot guarantee will be available. You agree to not hold AAT Kings responsible for any decision made by AAT Kings or any service provider to refuse to carry you, provide any facilities or accommodation to you or to provide any service to you.

Travel Insurance

Clients are strongly advised to take out travel insurance to cover any unforeseen circumstances (e.g. cancellation or curtailment expenses, loss of luggage etc). Your licensed travel agent will be pleased to assist with your requirements.

Holiday Inclusions

Transportation, entrance fees and boat cruise prices as per itinerary, services of a Tour Director and Tour Driver, meals as specified, accommodation on a share twin room basis (unless otherwise specified), travel wallet and map.

Subject to a minimum number of clients, AAT Kings reserves the right to operate this touring on a smaller vehicle with a Driver/Guide. In addition to the complimentary airport transfers, travel wallet and map, only one AAT Kings Discount is available per booking on only on tours operated by AAT Kings.

Luggage Allowance

One medium size suitcase per person, the sum of its length/width and depth not to exceed 140cm (56") plus an overnight bag (airline bag size) which may be carried on-board the coach. Maximum weight of all luggage not to exceed 20kg (44lbs). We are required by strict Government vehicle weight regulations to enforce and adhere to this limit. If your luggage exceeds this limit, we ask that you make alternative arrangements for the excess to be forwarded to the termination point of your tour. Please note we suggest you have wheels on your suitcase, as there are certain places where assistance is not available (e.g. railway station and cruise terminal). All luggage and personal effects are at all times and in all circumstances at the risk of the tour participant. Luggage insurance is recommended.

Smoking and Seat Rotation

Government regulations prohibit smoking inside tourist coaches. Please restrict smoking to the ample stops en route. To enable everyone the opportunity of enjoying window and front seats, clients change seats daily during the course of the tour.

Clothing and What to Bring

We recommend casual, lightweight, drip-dry clothing, with some warmer articles for the evenings and cooler days. For the winter months, a warm jacket is recommended. Pack shorts, pullover, several changes of underwear and socks, rubber-soled walking shoes, swimsuit, towel, sleeping clothes and waterproof jacket. Do not forget your hat, camera, film, sunglasses, insect repellent, sunscreen, toilet requisites and a flask for drinking water. Regular laundry facilities are available en route.

Airline Indemnity

Any airlines' involvement in these tours is as air carrier only. This organisation shall carry no responsibility for statements in this brochure relating to ground content of the tours and the operator indemnifies them against any claim action, loss or damage arising therefrom.

IMPORTANT: Scenic Flights, Boat Cruises, Helicopter Flights, Cable Car Rides, some 4WD Tours, White Water Rafting, Hot Air Ballooning, Rail, Farmstay Options etc.

These excursions are not operated by AAT Kings Tours, nor by persons or companies associated with AAT Kings Tours.

These activities involve inherent risk of injury, death, accident, delay and loss, and client assumes all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of any such activity.

General Conditions

The information on this website represents the entire agreement between the client and AAT Kings Tours Pty. Ltd., who is the tour operator. AAT Kings will be responsible to the client for supplying the services and accommodation as described on this website, except where such services cannot be supplied, or the itinerary used is changed due to delays or other causes of whatever kind or nature beyond the control of AAT Kings. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation. AAT Kings and its agents (collectively 'AAT') act only as agent for the client and upon the express condition that AAT Kings shall not be liable or responsible for any direct, indirect, consequential or incidental damage, injury, loss, accident, delay or irregularity of any kind, which may be occasioned by reason of any act or omission of any third party (including without limitation, any act, inaction or breach of contract of any third party, which is to or does supply any goods or services for this trip). Without limiting the foregoing, AAT Kings does not own or operate any third party suppliers of services such as hotels, restaurants, transportation companies, sightseeing companies or local tour operators. It is not responsible for any injury, death, loss or expense due to overbooking of accommodations, default of any third parties, sickness, weather, strikes, acts of God, Government, acts of terrorism, criminal activity, war, quarantine, force majeure events or any other cause beyond its control. All such risk, loss and expense must be borne by the client. Occasionally, it may be necessary to alter or amend itineraries, accommodation and sightseeing arrangements from those published. This may be due to road, weather and other operational needs prevailing at the time, and is always made in the best interests of your comfort. Any personal expenses incurred by a client as a result of any delay, alteration or curtailment of any tour, whether caused by mechanical defect, strikes or any other cause are the responsibility of the client (we strongly recommend all clients take out Travel Insurance, see your licensed travel agent). The operator is unable to guarantee exact arrival and departure times, and is not liable for any failure to make connections with any other service, or guarantee the operation of any particular service. In the case of breakdown or other unforeseen circumstances, the operator reserves the right to substitute vehicles other than specified, to ensure the operation of a tour. These coaches will be modern touring vehicles and may not have some of the features described. Please note that if you arrange for payment through an unaccredited agent, the unaccredited agent is not our agent for the purpose of receipt of monies. Receipt of deposits and subsequent payments by the travel agent does not constitute receipt of those monies by us,

and the travel agent has no authority, expressed or implied, to receive monies on our behalf. There is no liability on our part, in respect of any monies paid to your travel agent. The company reserves the right to cancel any ticket or booking, or to refuse to carry any client where payment has not been received by the company within the specified time. The company reserves the right to amend or cancel tours at any time.

DEPARTURE GUARANTEE

Occasionally airlines and tour operators are forced to reschedule departure dates. At AAT Kings we appreciate the inconvenience this may cause you. Therefore, we guarantee no tour will be rescheduled within 42 days of the published departure date.

How to book

1. At the time of booking, you must pay to your travel agent a non-refundable deposit of \$400 per person per holiday.

This payment is in addition to any deposit required by your travel agent.

2. Once your deposit has been received, AAT Kings will send your travel agent confirmation of the details of the booking.

3. You must pay the balance of your holiday fare to AAT Kings through your travel agent not less than 42 days before the departure date, or within 72 hours of booking if less than 42 days but more than 8 days prior to departure, or at the time of booking if less than 7 days before departure.

4. We will then send to your travel agent your travel vouchers and detailed information about your holiday.

Important

By paying the \$400 deposit per person per holiday to your travel agent, you acknowledge that you have read, understood and accepted the Booking Conditions as set out on the inside back cover, which make up the contract between you and AAT Kings.

Before you book

The information presented in this brochure was correct at the time of publication. However, changes beyond our control may have occurred since then with respect to prices, itineraries, duration of holidays, standard of services and tour content. Surcharges may apply. Please check with your travel agent to ascertain if there are any alterations to the holiday you select before you book.